## Committee on Academic Advising Report to Faculty Senate April 28, 2014

The Committee on Academic Advising met on the second Tuesday of September, October, November, and December of 2013 and January, February, March, and April of 2014. Our accomplishments for the academic year include:

- Updating the Advising for Registration Resources web page
   (http://web.ccsu.edu/academicadvisingcommittee/advisingforregistration.asp) and the
   Committee on Academic Advising pages
   (http://web.ccsu.edu/academicadvisingcommittee/)
- Created and planned an Excellence in Advising Award, to be given to one winner from each of the five schools on Faculty Day beginning spring 2015
- Participated in an SGA Forum on advising and registration concerns in fall 2013. SGA was not able to plan another forum for spring 2014, but we hope to work with them to make this an annual, if not biannual, event
- Solicited from faculty common advising questions and tips, for inclusion in a list meant to help advisors. Unfortunately, we received so few responses that the list was not worth generating
- Advised the Student Success Team on the evaluation of Content Management Software from the perspective of its intersection with advising concerns

## **Ongoing Endeavors**

- We continue to work to improve the intake advising experience of transfer students, to make sure that the process is as consistent and effective as possible. To that end we have consulted with the Registrar, the Admissions Office, and the Office of Transfer and Academic Articulation to better understand their roles in the process, and we are currently working with the school-based advising centers to the same end. Of particular concern is the accurate evaluation of transfer credits and the updating and maintenance of the Transfer Bank. We hope to have recommendations for improvement in the coming year
- We are consulting with the Student Success Team on the selection of Advising Software, identifying needs and considering implementation issues
- We are investigating the use and efficacy of Academic Maps in the advising process
- We are exploring the use of surveys to evaluate student opinions about advising, and particularly the advising process itself
- We are exploring ways of getting better feedback from faculty on advising questions, problems, and suggestions, and hope to make progress in the coming year on an Advising Tips and Best Practices document as well as guidelines and suggestions for department chairs
- We are working on a definition of "advising": what does/should the advising process at CCSU consist of, what should it do?